## **ORIGINAL**



## ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (6

<u>Fax:</u> (

Priority: Respond Within Five Days

**Opinion** 

No. 2006 - 52882

Date: 6/12/2006

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

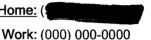
Jim

Kaufman

**Account Name:** 

Jim Kaufman

Home: (



Street:

CBR:

City: State:

ΑZ

Zip:

is:

**Utility Company.** 

**Black Mountain Sewer Corporation** 

Division:

sewer

**Contact Name:** 

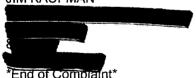
n/a

Contact Phone: n/a

## Nature of Complaint:

THIS LETTER IS TO OBJECT TO THE PROPOSED RATE INCREASE REQUESTED BY BLACK MOUNTAIN SEWER CO. OUR VACATION HOME IS DIRECTLY NORTH OF THE SANITARY SEWAGE TREATMENT FACILITY. AS WE USE THE HOME ON A IRREGULAR BASIS WE HAVE NOTICED THE SMELL EMINATING FROM THE PANT ON A FEW OCCASIONS. ONE DAY IT WAS REALLY BAD SO I CALLED DAN ON HIS CELL AT 480-283-4543. HE ADVISED ME THAT HE WOULD LOOK INTO THE SMELL BUT HE NEVER RETURNED MY CALL AND NEVER CAME TO THE HOUSE TO CHECK IT OUT. TO THIS DAY NO ONE FROM BLACK MOUNTAIN HAS CALLED US OR WRITTEN TO US.

JIM KAUFMAN



\*End of Complaint\*

**Utilities' Response:** 

## Investigator's Comments and Disposition:

6/12/06 I contacted customer and informed him that his opinion has been received and will be filed in the Black Mountain Sewer Company rate application file. Opinion noted and docketed in SW-02361A-05-0657, closed \*End of Comments\*

Date Completed: 6/12/2006

Opinion No. 2006 - 52882

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